

QUICK GUIDE

*Network Management  
Guide for ACOs*

**A Holistic View of  
Provider Performance**

## About this Quick Guide

This guide presents an overview of tools for implementing network selection, management, and optimization using CareJourney’s Provider Performance Index for cost and outcomes. The Provider Performance Index (PPI) is a comprehensive, explainable, and reliable way to evaluate cost effectiveness and outcomes across PCPs, specialists, and practice groups.

### Cost and PPI

The cost index is a measure of provider cost effectiveness. It considers patient care on the basis individual care episodes (chronic condition management, and individual DRGs/APCs), comparing actual cost performance with expected cost given patient risk factors.

### Outcomes

The outcomes index is a measure of provider quality. It is an aggregate measure of over 20 general and specialty-specific outcomes measures, including AHRQ PQIs.

## Use Cases Covered



Benchmark Provider Performance Against Competitor ACOs



Evaluate & Incentivize Provider Performance



Enhanced View of Utilization Patterns & Network Integrity



## Benchmark Provider Performance Against Competitor ACOs

Compare provider or practice group cost effectiveness and clinical quality performance against peer ACOs within the same specialty area and Care-Based Statistical Area (CBSA).

### ACO Market Overview

- View **cost and outcomes performance** for top attributed and rendering practice groups **across competitor ACOs**.
- Filter by specific index scores** to view only high- or low-performing providers and practice groups.

ACO Utilization										
ACO Attributed PCP Practice Groups		Cost Index	Outcomes Index	ACO Facility Utilization (\$)		CMS Star Rating	ACO Rendering Practice Utilization (\$)		Cost Index	Outcomes Ind..
Practice Group	% of Total Attr. Rate	Cost Index	Outcomes Index	Facility Name	% of Total Spend	CMS Star Rating	Rendering Practice Group	% of Total Spend	Cost Index	Outcomes Index
UMASS MEMORIAL MEDICAL GROUP	3.50%	1	2	MASSACHUSETTS GENERAL HOSPITAL (20071)	8.30%	5	BRIGHAM AND WOMEN'S PHYSICIANS ORGANIZATION	6.40%	1	3
LAHEY CLINIC INC	3.35%	1	3	BRIGHAM AND WOMEN'S HOSPITAL (20010)	7.06%	4	SPORTS MEDICINE NORTH ORTHOPAEDIC SURGERY INC	4.85%	4	5
SOUTHCOAST PHYSICIANS GROUP	3.20%	4	2	BETH ISRAEL DEACONESS MEDICAL CENTER (20086)	5.83%	2	MASSACHUSETTS GENERAL PHYSICIANS ORGANIZATION	4.70%	1	3
MEDICAL CARE OF BOSTON MANAGEMENT CORPORATION	2.75%	1	2	UMASS MEMORIAL MEDICAL CENTER INC (20048)	5.27%	1	HARVARD MEDICAL FACULTY PHYSIC	3.86%	1	3
EMERALD PHYSICIAN SERVICES LLC	2.67%	5	3	LAHEY HOSPITAL & MEDICAL CENTER, BURLINGTON (20011)	5.26%	4	NEW ENGLAND ORTHOPAEDIC SURGEONS	3.64%	1	4
RELIANT MEDICAL GROUP INC	1.79%	5	3	SOUTHCOAST HOSPITAL GROUP, INC (20074)	4.24%	2	SOUTH SHORE ORTHOPAEDIC SURGEONS	3.56%	1	4
HARVARD MEDICAL FACULTY PHYSIC	1.21%	1	3	BAYSTATE MEDICAL CENTER (220077)	4.24%	3	ORTHOPAEDIC SURGICAL ASSOCIATES OF LOWELL PC	3.47%	5	4
MT AUBURN PROFESSIONAL SERVICES	1.20%	1	2	SOUTH SHORE HOSPITAL (220100)	2.70%	3	PLYMOUTH BAY ORTHOPAEDIC ASSOCIATES	3.08%	1	4
WINCHESTER PHYSICIAN ASSOCIATES INC	1.16%	5	2	BOSTON MEDICAL CENTER	1.11%	1	STEWART MEDICAL GROUP	1.11%	1	4
STURDY MEMORIAL	0.91%	1	2							

### Rendering Practice Group Dashboard

- Directly compare rendering practice groups **side-by-side** on a variety of metrics, including cost and outcomes index performance.

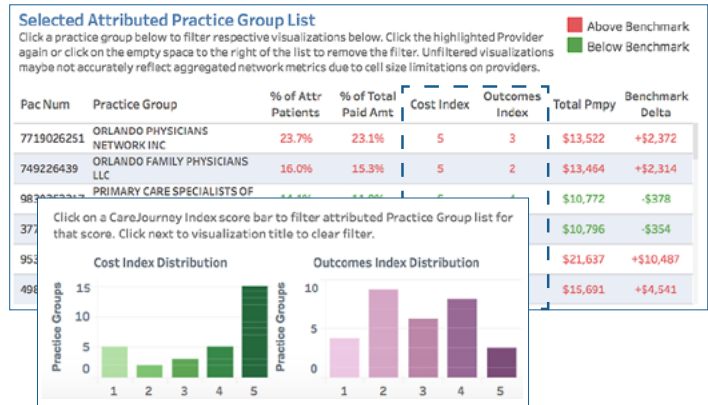
	ADVOCATE HEALTH AND HOSPITALS CORPORATION 781000005	DUPAGE MEDICAL GROUP LTD 589567941	LOYOLA UNIVERSITY MEDICAL CENTER 377948803	NORTHWESTERN MEDICAL FACULTY FOUNDATION 4087574314
Total Allowed Amt	\$10,213,938	\$18,609,236	\$5,148,897	\$6,743,440
Total Patients	38,566	34,280	14,083	26,550
Max. Cost Index	1	5	1	1
Max. Outcomes Index	2	4	3	3

## Evaluate & Incentivize Provider Performance

Easily identify high performing providers or practice groups within the ACO. Inform decision-making about incentive programs and improvement strategies based on impactable patient episodes, instead of individual treatments and procedures.

### Attributed Practice Group & Provider Profiles

- Understand the **performance of attributed practice groups and providers** in the ACO, informed by their cost and outcomes index scores.
- View the **distribution of cost and outcomes index scores** among the attributed practice groups and providers in your ACO for a quick understanding of network quality.
- Understand **other cost, quality and utilization metrics** associated with each cost and outcomes index performance level.



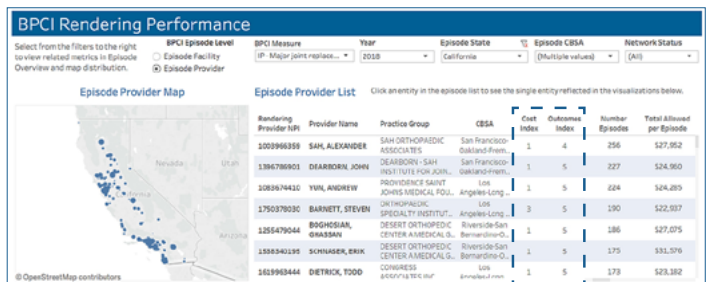
### Profile Lists

- View **cost and outcomes index scores for all providers or practice groups** in the ACO alongside selected metrics.
- **Export provider lists with cost and outcomes scores** to guide performance conversations and use in analyses outside of Network Advantage.

Provider ID	Provider Name	Provider Specialty	Practice Group	Risk Adjusted Total Pmpy	Provider Cost Index	Provider Outcomes Index
1903044272	BENDIS, ELISE	Family Practice	HARVARD VANGUARD MEDICAL ASSOC...	\$7,008.89	2	4
1903058603	LAWSON, GAREN	Nurse Practitioner	HARVARD VANGUARD MEDICAL ASSOC...	\$13,005.10	4	5
1903013535	KIM, MARELYN	Internal Medicine	HARVARD VANGUARD MEDICAL ASSOC...	\$2,880.11	4	4
1903060471	BLIGH, HEALTHER	Physician Assistant	HARVARD VANGUARD MEDICAL ASSOC...	\$6,242.40	5	5
1913815467	CUNNINGHAM, MARY	Internal Medicine	HARVARD VANGUARD MEDICAL ASSOC...	\$9,272.95	4	5
1923015603	LEE, DANIEL	Internal Medicine	HARVARD VANGUARD MEDICAL ASSOC...	\$7,919.80	5	3
1923074265	MOSE, MARTHA	Internal Medicine	HARVARD VANGUARD MEDICAL ASSOC...	\$10,446.67	3	5
1923079253	POTKOVITCH, ALONA	Nurse Practitioner	HARVARD VANGUARD MEDICAL ASSOC...	\$7,862.78	5	5
1923298295	FINZ, SARAH	Nurse Practitioner	HARVARD VANGUARD MEDICAL ASSOC...	\$18,732.43	1	1

### Episode Rendering Performance

- View **cost and outcomes index scores for specialists** in the ACO who render care for similar episodes (such as BPCI-A bundled episodes).
- Understand a fuller picture of physician quality by **pairing cost and outcomes index scores with episode performance metrics**, as cost index methodology focuses on all episodes (all DRGs/APCs), rather than just CMS-defined episodes.

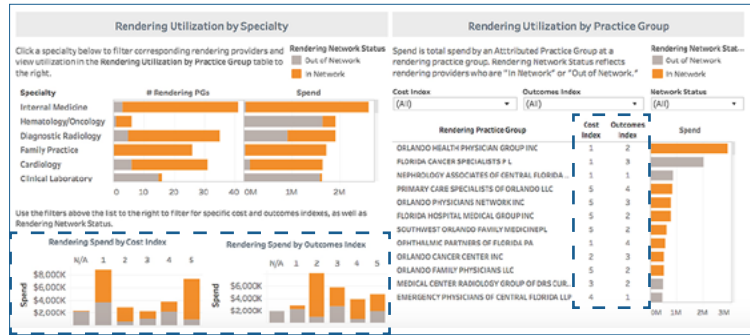


## Enhanced View of Utilization Patterns & Network Integrity

Understand the relative performance of network providers and practice groups across specialties. Identify opportunities for referral steege and leakage reduction.

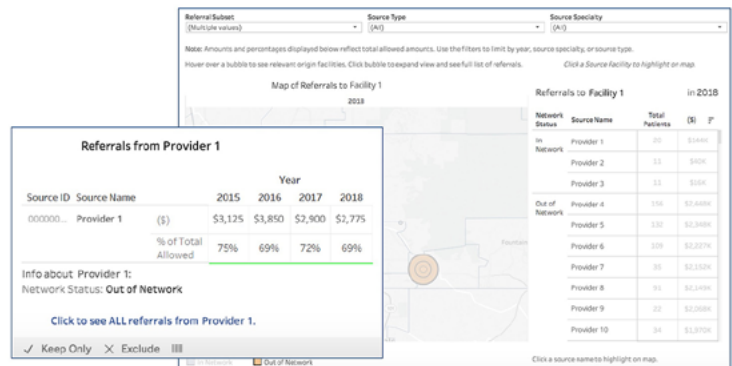
### ACO Network Management

- Understand the **rendering utilization patterns and referral leakage points** for the ACO, further informed by the **cost and outcomes index scores**.
- View **rendering spend by cost and outcomes index score and network status**, with the ability to filter by specialty.



### Referral Patterns

- Drill down to **provider-level referral volumes** for intelligence on how patients pass through the ACO network.
- Identify areas of **ACO network referral in- and out-migration** to support decision-making around specialist contracting, further informed by **providers' cost and outcomes index scores** and out-of-network providers' ACO participation status.



## About CareJourney

CareJourney is a leading provider of clinically-relevant analytics for value-based networks. Headquartered in Arlington, VA, CareJourney currently supports leading payer, provider, and life sciences organizations across the US in achieving their goals by wringing new, high value insights out of expansive population claims data. Through its CareJourney Platform, CareJourney provides members with interactive dashboards of clinically-relevant insights around network design and management, care model management, patient risk segmentation, spend and utilization trends, network integrity, low-value care, and provider, practice and facility (acute and post-acute) performance.



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